



## TRICARE Prime Patients

Thank you for choosing Main Street Urgent Care as your urgent care clinic! Below is some important information for our TRICARE Prime Patients:

- According to TRICARE regulations, all Prime Patients must get a referral faxed to TRICARE from their PCP either before or after being seen in our clinic.
- If TRICARE does not receive a referral from your PCP/PCM, you may be responsible for today's charges.
- Please note that the ENC number you may have been given over the phone with TRICARE is not considered an authorization number, and TRICARE will still need a referral.
- If you are unaware of who your PCP/PCM is, please contact your Military Treatment Facility (MTF) or the regional TRICARE Office:

- **TRICARE SOUTH (Humana Military) – 1-800-444-5445**

Alabama, Arkansas, Florida, Georgia, Louisiana, Mississippi, Oklahoma, South Carolina, Tennessee, Texas (excl. El Paso Area), and Fort Campbell, Kentucky.

- **TRICARE NORTH (Health Net) – 1-877-TRICARE (874-2273)**

Connecticut, Delaware, the District of Columbia, Illinois, Indiana, Iowa (Rock Island area), Kentucky (except Fort Campbell), Maine, Massachusetts, Michigan, Missouri (St. Louis area), New Hampshire, New Jersey, New York, North Carolina, Ohio, Pennsylvania, Rhode Island, Vermont, Virginia, West Virginia, Wisconsin.

- **TRICARE WEST (United Healthcare) – 1-877-988-WEST (988-9378)**

Alaska, Arizona, California, Colorado, Hawaii, Idaho, Iowa (except Rock Island Arsenal area), Kansas, Minnesota, Missouri (except St. Louis area), Montana, Nebraska, Nevada, New Mexico, North Dakota, Oregon, South Dakota, Texas (SW corner, incl. El Paso), Utah, Washington, Wyoming.

Please let us know if you have any questions!

Main Street Urgent Care  
(830) 249-9995